

NATIONAL GOVERNMENT SERVICES (NGS) REIMBURSEMENT UPDATE re CPT 64640 March 22, 2022

National Government Services (NGS) is a Medicare Administrative Contractor (MAC) that covers NY, CT, IL, MN, WI, RI, MA, VT, NH, and ME.

On December 7, 2021, NGS Medicare released a policy change through a coding article indicating that CPT 64640 was not permitted for billing cryoneurolysis treatments – iovera[®] was noted as an example of manufacturers recommending the use of this code. Using 64640 would result in denials.

NGS based this decision on an internal definition of the technology platform rather than the governing body for Current Procedural Terminology (CPT) which is the American Medical Association (AMA).

On Tuesday, March 22, NGS notified Pacira BioSciences, Inc. that they are removing the coding article from their website, and a correction will be posted.

NGS providers may use CPT 64640 for cryoneurolysis treatments (destruction by neurolytic agent; other peripheral nerve or branch).

Customers who submitted claims to NGS using CPT 64640 between December 7, 2021 and March 22, 2022 should contact the Reimbursement Helpline (855-793-9727 or reimbursement@pacira.com) for assistance with the resubmission process.